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# Calls Live Monitor Overview

## Overview

The **Calls Live Monitor** is normally run by NexTalk administrators or system supervisors and is not available to basic NexTalk users. From this module, an administrator or supervisor can observe active calls in the NexTalk system including logins in the base domain and sub domains. The actual conversation text is not available; only certain call and participant identifiers like the conference name, dialed number, user names, and call start time can be viewed. The Call Monitor table can be sorted by any of these identifiers simply by clicking on the column heading.



The Calls Live Monitor does not save call information. As soon as the call has ended, the information associated with the call is deleted from the NexTalk database and subsequently from the Calls Monitor table.

NexTalk does not create a “live feed” of changes to the Calls Live Monitor. In other words, the Call Monitor table does not dynamically change as calls are created and ended. To update the Call Monitor table, choose the Refresh button.

# Options

## **Menu Bar**

File | Close

This option closes the Calls Live Monitor module.

View | Always on Top

This option keeps the Calls Live Monitor window in front of all other open windows.