

NTS 6 Features

Network Telephony Services



"ONE-NBR™ AND NTS"

WHAT IS ONE-NBR™?

Imagine you had just one phone number, and your number will accept calls from:

- Voice callers
- Faxes
- TTYs

Suppose you could give out just one phone number to anyone.

Suppose your single phone number followed you anywhere.

Welcome to the NTS "One-Nbr"!



ONE-NBR FOR DEAF OR HARD-OF-HEARING (HOH) USERS.

One-Nbr has powerful features for persons who are deaf or hard-of-hearing.

If a voice caller dials your One-Nbr, then a VRS or text relay operator is brought onto the call as needed.

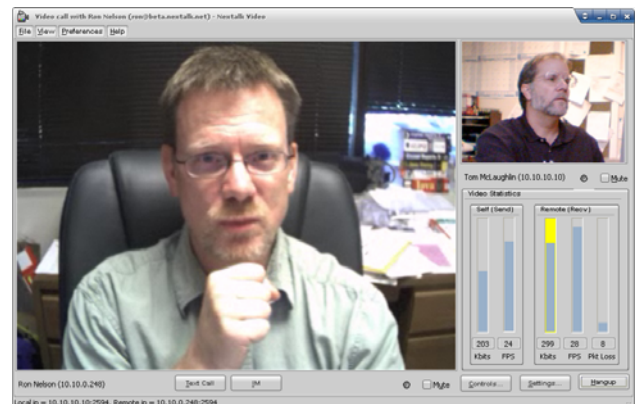
Your voice callers can dial you directly, this is easier and more natural than asking your voice callers to dial a relay service first.

HOW DOES ONE-NBR WORK?

One-Nbr is created using NTS scripts, so operation is easily customized.

The One-Nbr service answers a call and plays a voice recording saying, "Please press one." The NTS system then listens on the call:

- If a phone dial-pad "1" is heard, then the call is "voice."
For voice calls, the call may be accepted using text or video relay as explained below.
- If fax tones are heard, then the call is "fax."
The fax is accepted, and may then be viewed in the NexTalk Viewer or forwarded to e-mail.
- If nothing is heard, or if TTY tones are heard, then the call is "TTY."
The TTY call is accepted for live chat or a text message is taken.



ONE-NBR AND INCOMING VOICE CALLS

One-Nbr “Call-Screening” Mode

One-Nbr lets you see, and screen, your voice calls before accepting them. Suppose a voice caller dials your One-Nbr. If you are using NexTalk, then a Call Screening form will appear on your computer screen and you can decide what to do with your call.

An example of One-Nbr Call Screen form is shown below:



Notice that you see the Caller ID of your caller.

NTS can be configured to show you only the top “Answer with Relay” section or only the bottom “Send Voice Call To” section of the form above if desired.

If you choose “**Answer with VRS**”:

Now, One-Nbr will (a) set up a video conferencing call with a VRS operator, and (b) link this VRS interpreter with your voice caller..all automatically!

If you choose “**Answer with Text Relay**”:

A traditional text relay operator is obtained, and your voice caller is linked to this operator.

If you choose “**Answer with Video Phone VRS**”:

A relay operator is obtained, your voice caller is linked to this operator and the operator is then instructed to call your video phone.

If you choose “**Take Message with Relay**”:

A relay operator is obtained, your voice caller is linked to this operator and the operator is then linked to your NTS mailbox to take a message.

If you choose **any of the voice phone numbers available**:

The voice call is sent to the desired phone.

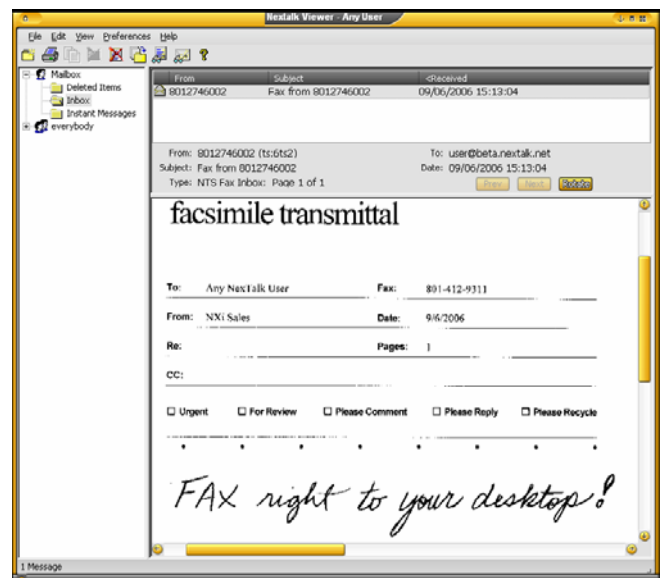
Note: The phone numbers available in this section of the form are easily modified by the NTS user. Any telephone numbers entered on your “Telephone” tab in Preferences, Settings will show up on the form above.

If you choose “**NTS Voice Mail**”:

The voice caller will hear your voice mail greeting, and can leave you a voice message. You can listen to this voice message from any computer or from any voice phone.

ONE-NBR AND INCOMING FAX CALLS.

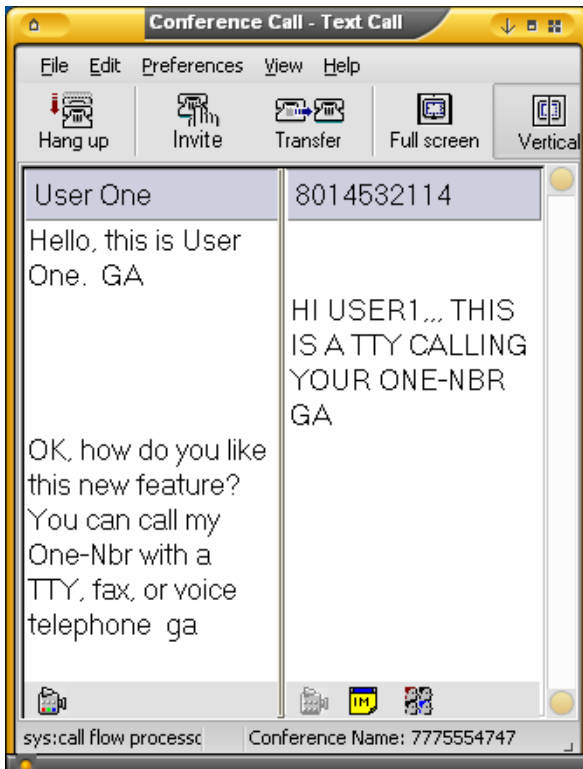
If someone sends a fax to your One-Nbr, then the fax tones are detected and the fax is received. NTS can forward this fax to your email, or you may view the fax from the NTS Client Viewer as shown below:



ONE-NBR AND INCOMING TTY CALLS.

If someone dials your One-Nbr with a TTY, then NTS detects this and accepts the text call. If you are not logged in, or do not answer, then your text mailbox greeting is sent to the TTY caller and a message is taken. NTS will forward this message to any email addresses and the message may also be seen in the NexTalk Viewer.

You will receive a pop-up “Ring Box” for an incoming call

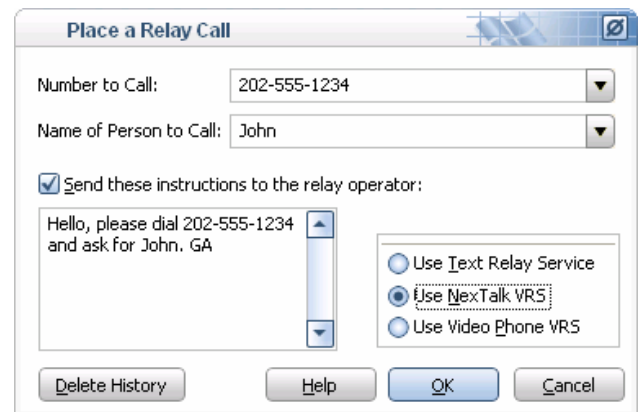


ONE-NBR AND OUTGOING CALLS.

One-Nbr supports outgoing calls as well.

Calling a voice phone:

If you want relay services on an outgoing call, simply click the “Relay Call” button on the NexTalk toolbar and enter the phone number and name of the person you are calling. Everything is set up from there for either VRS or text relay services on your call.



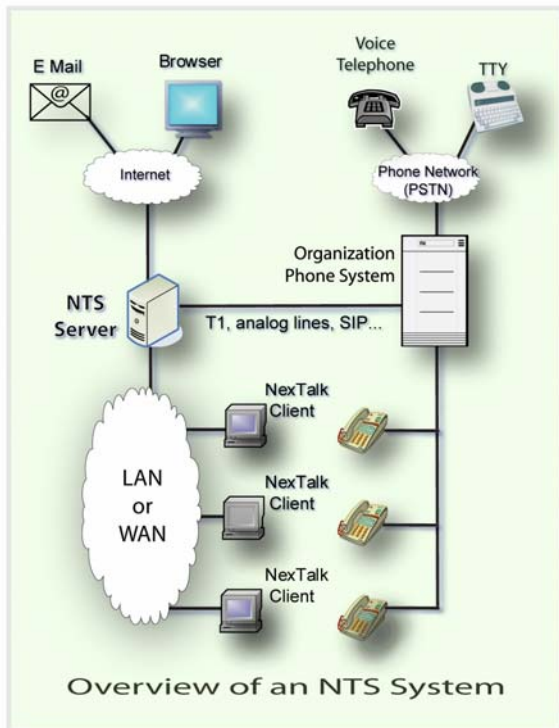
Sending a fax:

A fax printer-driver is available with NTS-6. Simply “print” your document to the NTS-6 “printer,” and your document or image will be faxed.

Calling a TTY:

Select the “Text Call” button, and enter the phone number of a TTY. NTS will then create a text call to this TTY for live chat.

Note: The remote TTY or phone will display your One-Nbr phone number if it is Caller-ID capable.



Contact your local NTS dealer:

About NXi

NXi provides text-based communication products for consumers as well as organizations of all sizes. NXi's unique patented products allow deaf persons to communicate with anyone, hearing or deaf, across telephone networks, the Internet, or a LAN/WAN. NXi's customers include most federal agencies such as the Department of Defense, the Department of Education, the Securities and Exchange Commission, and the IRS, as well as numerous universities and schools, state-wide systems in Illinois, Wisconsin, and Maine, numerous call centers, and many Fortune 500 organizations.

In addition to product sales, NXi has over 25,000 active users of its freeware service: www.NextTalk.net.

These products and/or methods of use are covered by Patent Nos. 6,934,376; 6,501,779; 6,181,736; 5,905,476; and/or 5,687,222.

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For more information.

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